



Camberley Care
Help in the Community



Christmas Newsletter 2021

Camberley Care Trust is a Charitable Incorporated Organisation (CIO)
Charity number 1188130

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Message from the Chair

Greetings to all our Volunteers and Handymen,

This has been perhaps the most challenging 18 months in Camberley Care's 40 year history. Thanks to the commitment and dedication of all involved, our volunteers have managed to keep this vital community service going.

During the pandemic, Sue and Wendy have worked from home, diverting calls from the office, aided by some of the Duty Officers. Sue Collett, Trustee and HR guru, managed to furlough the office staff, saving CC something in the region of £7K. Angela Barnatt, Co-Chair has worked tirelessly keeping the Treasurer role up to date and is now taking a well-deserved sabbatical until the end of January. Meanwhile we are pleased to welcome our new Treasurer, Lesley Parker. Tony Bovenkamp has also joined the Board as Trustees and taken on the role of Vice Chair.

Now the Omnicron virus has hit us we can't rest on our laurels, but I'm confident that this terrific team - drivers, handymen, duty officers, and the amazing office team - will continue our essential work with the usual positive attitude we see every day.

I will actually be moving to Buckinghamshire early next year, so if you'd like to come and join our wonderful team of trustees, please get in touch. We would particularly welcome anyone with ideas for advertising and publicity, but whatever you can bring to the table, you'd be very welcome - it's a most rewarding role, with a friendly team.

Once again, our sincere thanks to you all for being part of Camberley Care - we hope you have a well-earned rest over Christmas.

ROS

Co Chair



Office News

Transport

We are continuing to be busy in the office and together we are completing around 150-170 trips a month. This is fewer than before the pandemic by 80-100 trips, but this is manageable with the number of volunteers we currently have.

We have taken on 94 new clients this year, many being referred to us when they were called for their COVID vaccinations or from hospital transport. Wendy and I would like to say a **BIG THANK YOU** to all of you with your help in transporting the clients to these vaccinations as many of the appointments were last minute.

We thank you all for your patience whilst we have our email issues, which we are hoping will not cause too many issues going into 2022.

Our clients often mention how lovely, kind, patient and caring the volunteer was when they had their last trip. They are so grateful for all that you do and for many this is their lifeline, whether we are taking them to a medical appointment or just as important, a cup of coffee or shopping, as this takes them out of their home for just a short while and means so much to them.

Many of our clients are still happy to pay by cash or cheque but some are struggling to get out to the banks. We do offer an invoicing service which is popular with clients, especially those whose family have Power of Attorney. If any of the clients you take are finding it a problem to find the donation, please ask them to contact the office so we can discuss invoicing with them. We will not be stopping cash or cheques soon.

We thank you for feeding back to us important information about the clients. This feedback is important to us so we can update the clients notes ready for their next trip.

Handyman

Our handymen are still busy visiting our clients' homes completing various jobs, such as putting up grab rails, replacing a lightbulb or sorting out a dripping tap. Little jobs which to our clients are important to get fixed, as they cannot do these things themselves anymore. Our repeat business for our handymen is ever growing which is great feedback alone.

We are averaging around 15-20 jobs a month which matches last year's figures. We have taken on 47 new handyman clients this year. Many of our referrals are from word of mouth, social care teams or another charity.

Office information

All our duty officers have now returned to the office which is great.

Our plea for next year is if you can try to deliver your donation envelopes at the same time as your mileage claim form, it would be a great help for us in the office.

This year has not been an easy one for anyone, but our clients have really appreciated the service you all offer and on behalf of them, we thank you.

Office Christmas and New Year opening hours

The office will be closed from
midday on 23 December 2021 until
09:30 on 04 January 2022

Have you seen....

our advert in the Winter 2021 edition of Heathscene?



 **Camberley Care**
Help in the Community

Supporting Independent Living for Older, Vulnerable and Disabled
Residents in Camberley and Frimley

 **VOLUNTEER DRIVERS**
Do you have a few spare hours?
Volunteering has so many rewards
for you and others, so why not join
our wonderful team?

CAR SERVICE
If you need transport to get to
your medical, optician or podiatrist
appointment, to go shopping or on
a social excursion, give us a call.



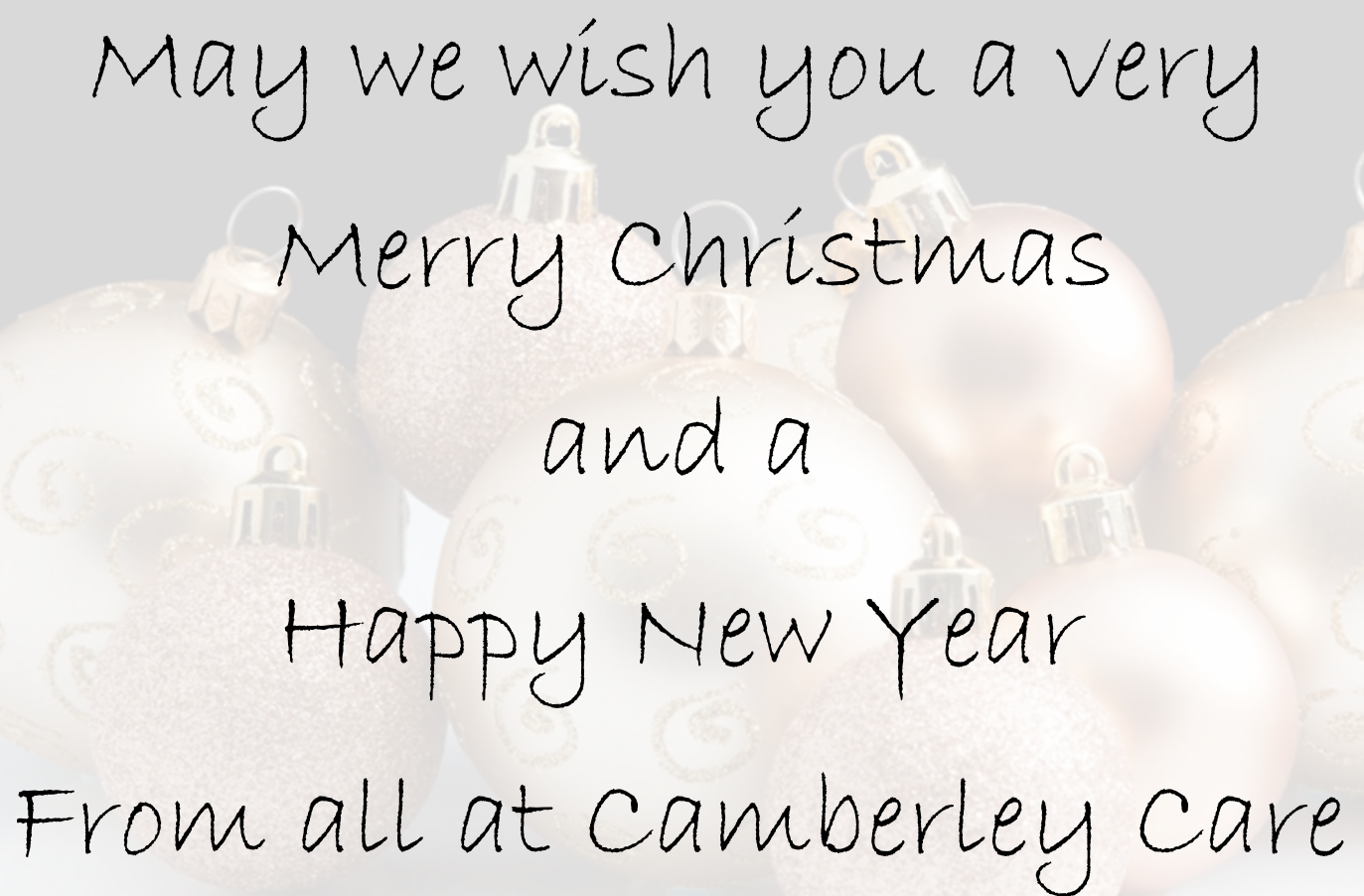
CONTACT US
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Look out for.....

the advert and the ramblings section in the Round & About magazine for
Camberley / Bagshot / Lightwater in January 2022.





May we wish you a very
Merry Christmas
and a
Happy New Year
From all at Camberley Care