



# Camberley Care

Help in the Community



## June Newsletter 2022

Camberley Care Trust is a Charitable Incorporated Organisation (CIO)  
Charity number 1188130

### In this issue:

◆ Chairman's Report.....	2
◆ Office News .....	3
◆ Marketing.....	3
◆ Raffle for the Big Lunch.....	3
◆ Camberley Rooftop Film Festival.....	4
◆ Donations.....	4
◆ Primark.....	4
◆ Business Breakfast.....	5
◆ Recognitions from the outgoing Mayor .....	5
◆ Defibrillators.....	5
◆ Wheelchairs .....	6
◆ Obituaries .....	6
◆ Volunteer's catch-up .....	6
◆ Comments from clients .....	6

# Message from the Chair

**Greetings to all our Volunteer and Handymen,**

We've had the longest day, so summer is now in full swing. Sunshine and showers today, very appropriate for the first day of Wimbledon. I'm so looking forward to the next two weeks of tennis, as I'm sure many of you are also.

As a charity one of our current challenges is increasing our bank of volunteer drivers, so we can continue to fulfil our gradually increasing client drive requests. Drive numbers are still down from pre-pandemic levels (we are currently at c60%), so we desperately trying to limit turning clients away. The office team are extremely grateful for all the support and commitment our current pool of drivers provides, especially considering the increasing fuel costs. Sue and Wendy are trying various recruitment avenues, but so far with limited results. So, if you know of anyone who might be interested, please pass on our details.

Talking of rising costs, as you know we have temporarily increased our mileage rate from 45p to 50p, and there is a government petition under way requesting to increase mileage rates to 60p. As you can imagine, these increases will potentially have a knock-on effect to our charity finances, so we will be conducting a review of costs and client suggested donations in the coming months, especially if the government is persuaded to increase the standard mileage rate to 60p. We have not increased our suggested donations since 2017, and we will of course be trying to keep any increases to the absolute minimum required. If any of you would like to discuss or have specific concerns regarding any of this, please do not hesitate to contact Sue or Wendy in the office.

At the present time there are three telephone numbers for Camberley Care in circulation, and we must find the most effective method of ensuring that everyone is aware of the one and only number we want used **(07718 688711)**. Unfortunately, many of our long-standing clients still use our old landline office telephone number, and we are certain there are still old leaflets out in the field listing the old numbers. If you feel able to, when you are out and about with our clients, please can you remind them of the new telephone number. Maybe pick up a handful of our new leaflets or "business cards" to hand out to clients? Much appreciated.



## Latest figures

### Transport

We had a very busy April and beginning of May due to many clients going to their Covid boosters.

Thank you to everyone who helped with those last minute pleas!

So far in 2022, we have taken on 37 new Transport clients.

From 01 April—31 May	
Total Trips	450
Average Trips (per week)	56

### Handyman

From 01 April—31 May	
Total Jobs	22
Average Jobs (per week)	3

So far in 2022, we have taken on 18 new Handyman clients.

## Invoiced/ office payment clients

We currently have 40 clients who we send a donation statement (invoice) to at the end of the month. We have, for the moment, stopped accepting any more of these clients to this list as our current process is very manual and takes a while to complete.

However, there is some good news as one of our Trustees Tony Bovenkamp, who has an IT background, has been working on a new invoicing system for us. Once we are happy with how this works, we will let you know so that you can promote this service to the clients again.

## Marketing

We are trying some new marketing initiatives to get Camberley Care known out in the community.

If **you** have any ideas where we can advertise our service, or our volunteer advert, please let us know.

## Raffle for the Big Lunch

Camberley Library had a Big Lunch on Saturday 11<sup>th</sup> June. We provided 2 raffle prizes for their draw and our logo was included in their leaflet.





## Camberley Rooftop Film Festival

We have provided Collectively Camberley with our logo and volunteering advert for this event.

Our advert will be shown on the big screen before the films start.

## Donations

**Anonymous**

£70

'Happy to support the wonderful work you do for the elderly in the local community'

**Mrs Sharman, Mrs Muir, Mr Ford**

all regularly give us a donation as part of their invoice payment.

**John Pennfather Warren**

£1000

Legacy donation

**Anonymous**

£200

**Primark**

£750

You may remember from the last newsletter that Primark in Camberley have chosen us for their Charity of the year. The store will hold cake sales etc behind the scenes, and any other money raised will be given to us at the end of the year.

**Waitrose, Bagshot**

We were chosen as part of their 'Give a little love' scheme earlier this year and Erika (Duty officer) and Sue went to collect the cheque for £375.





## Defibrillators in Camberley

Just so you know, there are now 2 defibrillators in Camberley

One by the Bear pub in Park Street, and one can be located by Carers for Care in the High Street

## Recognition from the outgoing Mayor

Angela (Chairperson) and Sue went to meet the outgoing Mayor, Sarah Jane Cooke to accept a certificate on behalf of Camberley Care as recognition of the work we did in the community during the 2020 COVID crisis.

This award is for ALL OF YOU for the help, commitment, and time that you all gave during a difficult couple of

## Breakfast Meetings

Each month Wendy goes to the Camberley Business breakfast meetings organised by Collectively Camberley.

Whilst being served coffee and pastries, she gets to meet other businesses in the town and is making new contacts which may come in handy in the future.





## Volunteer's catch-up

On Wednesday 1<sup>st</sup> June we held our tea and catch up at Watchetts Recreation Ground. As this was the week of the Queen's Jubilee, we had a red, white, and blue theme. It was great to catch up with everyone.

## Wheelchairs

Just a reminder that our insurance does not cover anyone lifting a wheelchair in or out of a car.

We can, however, take a wheelchair, but only if the client's carer or person travelling with the client can lift the wheelchair in and out of the car.

## Quotes from clients

*"Thank you for all your help. Lovely drivers!"*

*'Thank you can never be enough for all the help you and the volunteers provide.*

*Much appreciated.'*

*'I hope Camberley Care goes on forever!'*

## Obituaries

We often don't know when a client passes away, but when we do, we will let you know, as many of you get to know the clients well

Mrs Drake            April

Mrs Pocock            May

Mrs Woodliffe        May

We hope you enjoy the best summer we have  
had for 2 years

Have fun!

Thank you for everything you do for  
Camberley Care

