



It doesn't feel that long since I wrote to you in the Spring newsletter. After a cold and damp July and a mediocre August it feels as if summer hasn't really got going despite the hot start in June. I am grateful to be living in England though, avoiding all those extreme weather events that seem to be happening all over the world.

Another thing to be grateful for is the amazing work that you all do. What a team ! The number of transport trips keeps steadily increasing and March this year was our busiest month since the start of COVID-19 with over 250 trips completed. The monthly average is now just over 200 trips. We have also taken on 63 new clients and, sadly, lost a few as well but that is in the nature of our work.

Every month we have to turn down a very small) number of transport trips (because we don't have a driver available), so we continue our efforts to recruit more volunteer drivers. You may have seen the email that was sent out and we are also putting posters and banners up at many locations. We are pleased to have welcomed several new drivers, but more are still needed so we continue our campaign to recruit more.

The handyman service had a record month in July, completing 21 jobs which is the highest number since March 2022, well done.

Sue and Wendy and the volunteer duty officers continue to do a great job in the office, from taking client calls and matching them with drivers and handymen to running the expenses and invoicing. One of our volunteer drivers Vince Ayers has been learning all about the Charity Portal (our IT system), and he can now be found in the office regularly to help out Sue and Wendy, for instance providing cover while they are on holiday.

Unfortunately our deputy-chair and former chair Angela Barnatt is unable to continue her work for Camberley Care and has resigned as Trustee. For many years she has led the board of Trustees with a steady hand, including during the turbulent times of COVID-19. A huge Thank You to Angela from all of us and we wish you well for the future.

The Board of Trustees is working on many different things, a few of which I would like to mention here. Every charity is required to have policies in place for many things and these need

to be reviewed and updated every now and then. We are going through such a refresh at the moment, capably led by Sue Collett.

David Hughes and Linda Christopher are working on some new fundraising ideas, and preparations for our 50<sup>th</sup> anniversary next year continue. We hope to be able to welcome all of you at a celebratory event to mark the occasion, hopefully joined by a few mystery guests. We have tracked down the person who started Camberley Care all those years ago and hope to interview him about those very early days. If you know of any stories from the early days of Camberley Care we would love to hear them.

Thank you all for your continued support, you are all changing peoples' lives for the better.





# TRANSPORT SERVICE



As always, we are very busy and appreciate every moment you are able to help with the trips for clients to their various venues.

We all know how much the clients value you giving up your time to take them. They are extremely grateful for

the extra mile that you all go to. Whether it is taking the calls in the office, or lending an arm to those unsteady on their feet.

On top of an already extremely busy September, stand by for the Flu and COVID jab requests to come!

## **HANDYMAN SERVICE**

Statistics	May	June	July	August
2023 2022	13	11	21	18
2022	10	18	21	13

As Tony said, the handyman service has been extremely busy over the last couple of months. A special mention for Mark Dewey for his tireless work helping the, always appreciative, clients stay independent in their own homes.

## **PROMOTIONAL MATERIALS**

We received funding from the Ward Councillor for Frimley, Stuart Black, to purchase promotional bags and pens.

If you would like one, just let us know when you are next in the office.

Let's get our name out there!



# **NEW**

Driver

David Eppel

A huge welcome to Camberley Care!

# **VOLUNTEER CATCH-UPS**

We have had two catch-ups since the last Newsletter. Both held at Camberley Rugby Club in Watchetts Road. It is a great opportunity for us to say thank you to our volunteers, and for you all to meet and catch up with each other. Cake is obligatory of course!



The first to celebrate our wonderful volunteers during Volunteer's Week.....



....and the second in the lovely sunshine!



We hope to see you at our next one!

# **VOLUNTEER TRUSTEE VACANCY**

We are looking for Trustees to join our friendly, welcoming Board.

At Camberley Care, we have a wonderful group of Trustees who meet monthly/ every 6 weeks to discuss Camberley Care and the way forward.

Working as a team, sharing responsibility for governing the charity and directing how it is managed and run.

If you wish to apply, or require any further information, please contact us on 07718-688711, or email at info@camberleycare.org.

# **DATES FOR YOUR DIARY**



Our annual Christmas Volunteer Tea Party is set for

Tuesday 05 December 2023 at St Paul's Church.

More details to follow......

Camberley Care will be holding a 50th anniversary celebration on

Wednesday 15 May 2024

It would be lovely for us all to come together and celebrate, so please keep the date free!



## **OBITUARIES**

Mr Beauchamp

Mrs Vera Church

## COMMENTS FROM CLIENTS

I don't know what we'd do without you

Mrs Shelford

Your volunteers are always wonderful and punctual, and always nice. It makes such a difference as I'm on my own

Mrs Bancroft

You've reassured me. You are all lovely and if everyone was like you, the world would be a better place

Mrs Clarke

[the Handyman] is lovely, kind and

understanding

Mrs Munroe

I don't know what we would all do without your service

Mrs Alexander

# **VOLUNTEER DUTY OFFICER VACANCY**

We are looking for additional volunteer Duty Officers to help in the office.

The role comprises of a 2 1/2 -hour session between 09:30 and 12:00 to answer incoming calls, logging as appropriate and advising clients and drivers of bookings.

If you know someone who would like to come and work in our busy, but friendly office, please give us a call on 07718 688711 or email at info@camberleycare.org.



HAVE YOU ENJOYED READING OUR NEWSLETTER, IS THERE ANYTHING YOU WOULD LIKE FOR US TO INCLUDE? LET SUE OR WENDY KNOW AND WE'LL SEE WHAT WE CAN DO!

**THANK YOU**