



# Camberley Care

Help in the Community

Camberley Care Trust is a Charitable Incorporated Organisation (CIO)  
Charity number 1188130

## August 2025 Newsletter

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## Message from the Chairman

Dear all,

As I am writing this, it feels like summer is coming to an end already, and yet there are more heatwaves forecast before summer will be truly over. Well done to everyone for keeping our services going throughout the heat, from the staff and volunteers in the (very hot) office to the volunteer drivers and handymen out and about. At these times you really appreciate having air conditioning in your car don't you (apologies if you don't have it !). Also spare a thought for our elderly clients who are less able to cope with the heat.

I hope that you have had a chance to pop into our new office above Camberley Station to say hello. There is a good positive vibe, possibly helped by having various other charities based around us.

In mid July we attended a reception for nominees of the King's Award for Voluntary Service (KAVS), which you can read about elsewhere in this newsletter. On 14<sup>th</sup> November we will be told if we were awarded this royal seal of approval. Approval that is, for the wonderful work that you do, come rain, shine or heatwave.

Well done all,

Tony



## Office News

As the next generation of clients start to use our service, they are using different ways to communicate with us. It used to be just by phone, but now we receive requests via WhatsApp, text message and emails. Many family members contact us via email as they do not live in the UK so they find this the best way to liaise with us regarding their family member. It certainly keeps us on our toes in the office.

We have now settled into our new office and enjoy working here. If you have not visited please come along and see us. We will shortly be installing a bell and sign outside our main door which will be easier for all.

We have amended the address on all the lanyards and business cards that you use. These are ready for pick up in the office and will be brought to the volunteers catch up on 13th August.

Since our last newsletter we've had a number of IT issues which can happen when moving office. We hope that we are now in stable place thanks to Tony and Tim working behind the scenes to rectify the problems. Thank you for your patience when we have IT issues—it is really appreciated.

Huge birthday celebrations went to Rosemary when she celebrated her **90th** birthday. In May. She is an inspiration to us all .



**THANK YOU**

for all the time that you give to Camberley Care. It is really appreciated by us and the clients that use the service.

Sue & Jen

## Facts and figures

### Transport

From 1st Jan to 31st July **1597** trips were completed compared to 1615 at the same time last year.

**40** New clients this year

**30** Regular clients each month.

In July we sent out **45** statements to our office payment clients. This number is increasing each month.

**4** New Volunteers

### Handyman

**77** job completed from 1st Jan to 31st July

## Volunteer Recruitment

We recently held a volunteering pop up stall at High Cross for promote our volunteering. This was during the U3A registration event.

If you know of anyone who would be interested in volunteering with us please let Sue or Jen know. Thanks



## Don't Forget.....

**Volunteer mobile number** is available for you to use as a direct line to the office.

The number is **07491 496811**

**Emergency WhatsApp Group** is for emergencies and for the office to use if they have late trip bookings.

The **drivers section of the website** has a lot of information to help you e.g., hospital parking information, mileage expense claim forms. It can be found at **[www.camberleycare.org/drivers](http://www.camberleycare.org/drivers)**.

If you need to send a general email to the office please use **[info@camberleycare.org](mailto:info@camberleycare.org)**.

**Feedback from you is great to receive** as we can then update the clients information so that other volunteers are aware of a clients needs.

## Kings Award for Voluntary Service (KAVS)

As you are aware, we have been nominated for a KAVS award. This is the equivalent of an MBE.

So far we have submitted our detailed application and been interviewed by 2 Deputy Lieutenants of Surrey.

In July we went to a reception at Loseley House in Guildford, along with 15 other nominated charities to meet with them and various dignitaries, so we could showcase our charity. It was a lovely evening and good to see which other charities are being put forward.

We will find out if we have been successful on the Kings birthday, 14th November 2025. We have our fingers crossed.



## Parking at Frimley Park Hospital

We are very grateful that the Management at Frimley Park Hospital listened to our concerns regarding the parking fines and not being able to drop off at Entrance B. They acted very quickly to resolve this issue and to cancel the parking fines. It is great news that you can now resume dropping off at Entrance B

**PLEASE REMEMBER**—If you are parking in the drop off zone you are able to park for 10 mins and additional 10 mins if you speak to the security office

## Wheelchairs

Just a reminder that our insurance does **NOT** cover anyone lifting a wheelchair in or out of a car.

We can, however, take a wheelchair, but only if the client's carer or person travelling with the client can lift the wheelchair in and out of the car.

## Obituaries

### Ex volunteers

Maureen Taylor

Alan Barber

### Clients

Mrs Vinze

Mrs Wain

## Gift Aid

This year we claimed back **£6,500** from our volunteers who opt in to Gift Aid their expenses. Thank you to those that do.

If you are interested in gift aiding your expenses, please contact the office.

## Foreign Currency

We have a collection bucket at NatWest in Camberley for their clients to put any foreign currency they no longer need. We often find current UK currency in there to, which Erika separates out and we bank as normal. The foreign coin we send off to be exchanged.

So far we have banked **£557**.

## Clients comments

“We just want to thank you great service, your service is really helpful for appointments etc. but today you helped to get my husband and I to be at our Grandsons birthday lunch. We are so appreciative it was a lovely day and the driver was 1st class. He was so friendly and helpful a lovely man, many thanks to him for our great day”

“The handyperson did a great job and was kind and helpful”

“Please keep going you are all needed “

“Just a thank you for another great trip today—lovely driver and thank you for your help with the booking “

I’d like to take this opportunity to tell you how invaluable this service is. I really know how we would manage without Camberley Care”

“Such a comfort knowing Camberley Care can help me with transport. Without you, I would be confined to my house. Thank you for all that you do.”

## Thank you

We would like to thank the Frimley Fuel Allotments who recently donated **£10,000** to our charity to continue the good work that we do in the community

## Donations

Monthly £5 from Mrs Wagner

£18.60 Wellington Lodge

£10 Mrs Whitmore

£100 Costco

£45 Mrs Joiner

Enjoy the rest of the summer

